



19th of September 2024

Johnson Matthey organisational changes

Dear valued customer,

This letter is to inform you of an important organisational change regarding Johnson Matthey's (JM) operations in Switzerland. As a part of a recent business review, we have made the difficult decision to close our office in Switzerland and cease local operations to align with our new priorities.

As part of this strategic shift, we will be discontinuing our non-platinum group metal (PGM) product lines. This decision was not made lightly, and we understand it may come as unexpected news.

Your business is important to us and our team remains dedicated to supporting you and providing the assistance you need to navigate this change. We understand you will have questions regarding how this affects your business. Please contact your local sales consultant who will guide you through next steps.

As we navigate this transition, we want to take a moment to personally thank you for your loyalty and for the trust you have placed in JM over the years. Your partnership and collaboration have been invaluable, and we are grateful to have had the privilege of supporting your business.

Thank you for your understanding and support during this challenging time. We regret any inconvenience this will cause and sincerely appreciate your cooperation.

Best regards,

Alexander Leu
Product Manager
alexander.leu@matthey.com

Thomas Rielly
Sales and Marketing Director
thomas.rielly@jmus.com

John Cullen
Global Commercial Director
john.cullen@matthey.com